



Orchard Primary and Pre-School

2 October 2025

Dear Parents and Carers

Welcome to Arbor!

We are excited to announce that we have recently moved our Management Information System (MIS) from ScholarPack to Arbor. Adopting Arbor will allow us to communicate with you more efficiently and bring many core school data and workflows into one system.

We are now using the Parent Portal and Parent App and have set up an account for you. The Parent App can be downloaded from either the Playstore on android phones or the Apple Store on iPhones.

To finish creating your account you just need to set a password. Your username is the email address we've sent this email to.

Go to <https://login.arbor.sc> and click **Forgot your password?** to finish setting up your account.

For more information, please click on the following link:

[Getting started - Log into the Parent Portal and the Parent App](#)

If you have any queries please contact the office on 01386 552515 or email office@orchardprimary.org.uk

Best wishes

Sarah Bitcon

Sarah Bitcon
Head Teacher